



MMCC Joins Statewide Licensing Portal “Maryland OneStop”

Bulletin 2021-002

Effective date- February 16, 2021

Linthicum, MD (February 8, 2021) – The Maryland Medical Cannabis Commission (MMCC) is pleased to announce that effective February 16, 2021, all licensing and registration forms will be available on the statewide licensing portal Maryland OneStop (onestop.md.gov), including patient and caregiver applications, provider registrations and certifications, clinical director applications, business license and registration applications, and cannabis agent registrations.

“The MMCC is committed to providing an easier, more user-friendly experience for all medical cannabis agents, patients, and businesses,” said MMCC Executive Director Will Tilburg. The Maryland OneStop portal is a proven tool for streamlining the licensing and registration process and makes submitting and tracking an application simpler and more convenient for all.”

Maryland OneStop’s modern, intuitive search engine and browsing options quickly and accurately connect customers with the right resources. The portal’s customer-friendly search results format will allow users to view estimated completion and approval time, application cost, and other helpful information. Additionally, users are provided with a “Documentation Checklist” and an “Action Items” function for maintaining their license or registration, including renewal reminders.

For any person or business who has an active license or registration, or who applies before February 16, the data associated with your account will be transferred to Maryland OneStop. On February 16, you will receive an email with step-by-step instructions on how to access or “claim” your account via Maryland OneStop. Written instructions and a brief video tutorial will also be posted at mmcc.maryland.gov.

IMPORTANT: Cannabis agent registration requests will not be accepted February 10-15. To enable the data migration to Maryland OneStop, Complia – the business and agent licensing system that MMCC currently uses to register cannabis agents – will no longer accept agent applications beginning on February 10. All requests received prior to February 10 will be processed. Beginning on February 16, agent registration requests will re-commence on the Maryland OneStop Portal. The MMCC will disseminate additional guidance for cannabis agent and businesses seeking to register on or after February 16, in a separate communication.

Patients and caregivers will still be able to purchase medical cannabis at any licensed dispensary without interruption while the migration is performed.

Please contact onestop.mmcc@maryland.gov with any questions.